



LEGAL HELP HOTLINES FOR TENANTS & HOMEOWNERS

1. HRA's OCJ Hotline

In response to the COVID-19/coronavirus emergency, HRA's Office of Civil Justice (OCJ) has partnered with nonprofit legal services providers across New York City to offer universal phone-based access to free legal advice and counsel for New York City residential renters in need of assistance with legal issues related to their housing.

During the emergency, OCJ legal providers are available Monday through Friday between 9:00 am and 5:00 pm to provide FREE over-the-phone legal assistance to callers with legal questions or issues about tenancy, eviction, or landlord-tenant disputes.

Please call (718) 557-1379 or email civiljustice@hra.nyc.gov for connection with free legal services to help you with your case. OCJ legal services are free and available regardless of immigration status.

2. City Bar Justice Center

The City Bar Justice Center Hotline is a free legal advice hotline for low-income nyc residents. A phone call to the hotline connects you with a staff of knowledgeable counselors, who are attorneys and paralegals. Counselors will provide simple free legal advice on a range of civil issues such as family law, consumer debt, bankruptcy, employment and landlord-tenant law.

Counselors are available to answer questions and give free legal advice:

Monday through Thursday from 9:00 am to 5:00 pm

Friday from 9:00 a.m. to 1:00 pm

To speak with a counselor, call 212.626.7383.

3. Housing Court Answers: Tuesdays, Wednesdays, and Thursdays, 9:00 am to 5:00 pm

Call 212-962-4795 (NYC only).

4. Tenants' Rights Telephone Hotline (NYC) Met Council on Housing: 1-212 979-0611.

Mondays and Wednesdays 1:30 pm to 8:00 pm. Fridays 1:00pm to 5:00pm.

5. LawNY Fair Housing Enforcement Project(FHEP): Hotline for housing discrimination

complaints from anywhere in the 14-County LawNY service areas, see LawNY.org for counties. 1-866-671-FAIR (3247).



- 6. Legal Aid Society of New York Homeless Rights Project Hotline:** Homeless families with children and homeless single adults can call for information on emergency housing, public assistance benefits, special grants, and permanent housing relocation. Telephone intake every Tuesday from 10:00 am 12:00 pm. Emergencies at all times. 1-(800) 649-9125.
- 7. Urban Justice Center Hotline for Homeless Youth:** For homeless or street-involved young persons (under age 25) who live in New York City: Toll-free 1-877-LGBT-LAW. (1-877-542-8529).
- 8. NY Attorney General Homeowners Protection Hotline** for housing counseling and legal services. 855 466-3456
- 9. Coalition for the Homeless Eviction Protection Hotline** Only for people already in court with a signed stipulation. Call Wednesday at 9:30 for an appointment. 212-776-2039
- 10. Bowery Residents Committee Homeless Service Hotline.** 24/7, NYC Only 212-533-5151.
- 11. Legal Services NYC:** Legal Services NYC Access Line serves low-income residents of NYC and is open Monday through Friday from 10 am to 4 pm. Call 917-661-4500 to speak to an intake officer in any language.



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FREE HOUSING LEGAL SERVICES

(To see if you qualify for free legal services, please give them a call as there are income restrictions. Scroll below for low-cost legal services.)

1. The Legal Aid Society

Manhattan: 212-426-3000
Brooklyn: 718-722-3100
Bronx: 718-991-4600
Queens: 718-286-2450
Staten Island: 347-422-5333

If you are homeless, call the [Homeless Rights Project](#) helpline at 1-800-649-9125 Monday – Friday 9 a.m. – 5 p.m.

If you are a member of a tenant group/association or want information on starting a tenant group/association, or if you are an HDFC coop board member or shareholder, call the [Housing Justice Unit-Group Advocacy](#) helpline at 212-577-7988 Monday – Friday 10 a.m. -4 p.m or email HousingGrpAdv@legal-aid.org.

If you are a homeowner facing foreclosure, call the [Foreclosure Prevention Project](#) at 718-298-8979 for Queens and 646-340-1908 for the Bronx. Please leave a message with your name and phone number and we will return your call within 24 hours.

2. Legal Services NYC

For Brooklyn Legal Services, contact (718) 237-5500
For Bronx Legal Services, contact (718) 928-3700
For Manhattan Legal Services, contact (646) 442-3100
For Queens Legal Services, contact (347) 592-2200
For Staten Island Legal Services, contact (718) 233-6480

3. New York Legal Assistance Group (NYLAG)

Tenants who need immediate assistance with a housing legal issue must submit an inquiry using this [form](#). They can also call 212.613.5000, Monday 9:00 am – 3:00 pm

Homeowners in need of [foreclosure prevention](#) help can call 212.946.0349 or email contactfpp@nylag.org.



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LOW-COST HOUSING LEGAL SERVICES

1. [CUNY School of Law, Court Square Law Project](#)

Court Square Law Project represents tenants and landlords in Non-Payments, Holdover Proceedings, HP actions, and other housing-related work. Their fees are based on your income. Call (718) 340-4412 or email info@courtsquarelaw.org for more information.

2. **The NYC Bar Association**

The [Co-op and Condo Mediation Project](#) is designed to settle residential disagreements at less cost than courthouse litigation. This program offers an impartial mediator from a pre-approved group of mediators to help resolve the dispute as quickly as possible. This project is an option when all parties involved agree to mediate the dispute. The dispute can involve owners, renters, sponsors, boards of directors, managing agents, contractors, insurers, and others who may be involved in the dispute.

To learn more about this project, or if you have additional questions, please contact Jane Bary at (212) 382-6660 or jbary@nycbar.org.